

Participant Information Sheet:

Community Engagement and Support Projects, JISC e-Infrastructure Programme

This information sheet outlines the purpose and intent of the three Community Engagement and Support projects funded under the JISC e-Infrastructure programme. The aim of the programme is to enhance and consolidate the existing e-Infrastructure technologies and to establish sustainable communities of use. The Community Engagement and Support strand within this programme focuses on the broader take-up and more effective use of e-Infrastructure.

Enabling Uptake of e-Infrastructure Services (e-Uptake)	
Contact:	Dr Alexander Voss alex.voss@ncess.ac.uk National Centre for e-Social Science (NCeSS), University of Manchester
Other Partners:	National e-Science Centre (NeSC), University of Edinburgh; Arts and Humanities e-Science Support Centre (AHeSSC), King's College London
Synopsis The e-Uptake project will develop strategies aimed at increasing and widening adoption of e-infrastructure and significantly increasing the user-base of JISC funded services. Involvement of actual or potential users of e-infrastructure services is a key element in this: we aim to provide the ground for a change in culture, in the way that researchers see their practice and the role that advanced information technologies play in their work. At the same time, we wish to provide service providers and technology developers with a sound grasp of problems as perceived by users. We will develop a UK 'one-stop-shop' for training material, event information and support contacts and will run a number of targeted training, education and outreach events. In addition to these tangible outcomes, we hope to effect a cultural change that will help to bring researchers and technologists closer together to achieve wider impact and sustainability.	

e-Infrastructure Use Cases and Service Usage Models (eIUS)	
Contact:	Dr Michael A. Fraser mike.fraser@oucs.ox.ac.uk Oxford University Computing Services, University of Oxford
Other Partners:	The National Centre for e-Social Science (NCeSS), University of Manchester
Synopsis The eIUS project aims to help UK researchers become more aware of the e-Infrastructure services that are available and how they can be successfully used to achieve specific research goals. Demonstrating in an accessible way how e-Infrastructure can be applicable to a whole range of disciplines, including the arts and humanities, is being achieved through the publication of a series of non-technical <i>scenarios</i> (also known as use cases) based on evidence gathered through interviews and observational studies with active UK researchers. The project also hopes to benefit those providing services to researchers – for example, data centres and national high performance computing facilities – by developing an understanding of service use that is sensitive to the overall context within which research is carried out and the ways in which researchers routinely “join up” different e-Infrastructure tools and services.	

ENGage Academic Groups with E-Infrastructure (ENGAGE)	
Contact:	Neil Chue Hong N.ChueHong@omii.ac.uk OMII-UK, University of Southampton
Other Partners:	University of Edinburgh; University of Manchester; National Grid Service, Science and Technology Facilities Council (STFC)
Synopsis The ENGAGE initiative seeks to empower researchers to exploit the benefits of e-Infrastructure by developing and deploying new software solutions on available UK e-Infrastructure like the NGS through a proactive programme of community engagement, development and evaluation. The programme also aims to carry out a wider analysis of e-Research requirements in order to inform future JISC, NGS and OMII-UK activities to better meet future e-Research needs. As a result, projects will benefit from better engagement with e-Infrastructure and have collected information on ways of addressing e-Research computing requirements.	